## Where are my patterns?

## Can't Find Order Download ?

Make sure you're logged into your account on the Sweet Dreams Quilt Studio website. Click the little down arrow to the immediate right of your name, then click on **My Orders**, then the **VIEW** button and then the **"Reprocess Patterns from this Order"** button.

	👤 Janet - 🛛 Wish List (2) 🛒 My Cart (0)			
arch Decialty Items Search Merchandise Bundles	<ul> <li>C Log Off</li> <li>My Account</li> <li>My Orders</li> <li>CJC Archive History</li> <li>My Address Book</li> <li>My Wish List</li> <li>My Password</li> </ul>			
Welcome to Sweet Dreams Quilt Stu	Technical Support			

Order Date: Thursday 16 June, 202: Billed To: Suzy Quilter	2
View	Order Information
	Order #39913037
Sind Sind	Products 1 x es california block 009
4th ———	» Re-process patterns from this order «

Pattern Encryption
Please wait while we encrypt your patterns. After processing is complete, you will see a zip file below that you can click to files anytime.
if you have multiple machines on your account, <b>click here</b> to encrypt your patterns for the next encryption code.
Processing pattern files for:
Machine Type: Statler Stitcher Encryption Code: 13706 Order ID: 39913037
When done encrypting please click the button below to download a zipped archive of your pattern(s).
» Download Encrypted Patterns «
» Download Patterns PDF File «

When it's done processing, click on the "Download Encrypted Patterns" button, which will download the order zip file into the Downloads Folder on your PC computer.

Navigate to your Downloads Folder and double click on the order zip file. Then, click EXTRACT ALL (located at the top of your Windows screen). Use the BROWSE button to navigate to your usb stick as the destination for the patterns. Either Double Click on that usb stick or highlight the usb stick and then click EXTRACT at the bottom of the open dialog box.

👪   💽 📑 🔛 🖛 =	Extract	39913037_13706_patterns.zip			-	
File Home Share View	Compressed Folder Tools					
<ul> <li>Documents</li> <li>009 Peridot Apr 2023</li> <li>Tula Pink Butterfly Quilt Patterns</li> </ul>	Urban Elementz Pa Peridot_April_202:	atterns  Pictures S_QLI Files Customer Extract To	ders Service Web Based Troubleshoot	tine v Extract all		
← → ~ ↑ 🗓 > This PC > Downloads > 39913037_13706_patterns.zip 🗸 💍 🔎 Se						
Downloads      Misc Personal Downloads      patternpictures_feb_2017 (1)      Payroll Downloads      Piecing Pattern Downloads      Sales Tax Downloads      Sales Tax Downloads      Software D	ip ip	Name s california block 009_13706.pat	Type PAT File	Compressed size	Password Size	

Dialog Box Pops up after you click Extract All

	×
Extract Compressed (Zipped) Folders	
Select a Destination and Extract Files	
Files will be extracted to this folder:	
C:\Users\Sweet Dreams QS\Downloads\39913037_13706_patterns Browse	
Show extracted files when complete	
Extract C	ancel



Take the USB stick to the computer/tablet which runs your machine and select the patterns for quilting. If you don't know how to get your patterns onto your machine, contact your machine dealer.